

Premises known as Salisbury Lawn Tennis Club, Old Blandford Road, Salisbury, Wilts

Component	Noise Management Plan – Measures in place / to be taken
<p><b>Internal music noise, film shows etc</b></p>	<p>A television is available in the Club Room, the noise level generated cannot be heard by the properties closest to the Club room.</p> <p>All windows and doors are double glazed. One door has a self closer, one is located in a different area and the other does not face close by property. The TV speakers face into the club room and away from local property</p> <p>No further measures are needed to mitigate the noise generated.</p>
<p><b>External music, film shows and fire-works etc</b></p>	<p>The Club does not hold regular outside, non tennis playing events.</p> <p>The Club Finals Day and the Lawn Tennis Association sponsored Open Day, both involve tennis but also accommodate members and non-members coming to the Club. Other than for cardio tennis they do not involve any live or recorded music. At both of these events, a small gazebo may be erected to serve alcohol</p> <p>To accommodate unknown future needs up to 2 further social events may be held per year with between 40 and 150 attendees where alcohol is sold outside the Club House. These events will finish no later than 11.00pm except if an event is proposed for New Years Eve. All local neighbours will be informed at least 28 days prior to the event by a hand delivered letter. The letter will include contact details for at least one named committee member both before and during the event. The club will ensure that any noise is kept to a minimum.</p> <p>At present Cardio tennis is played 3 times a week with recorded music and only takes place on courts which are closest to the busy Harnham Road, furthest from most local neighbours. The sessions are either in the morning for 1 hour or early evening for 1 hour and finish no later than 7.00pm. Due to demand and the fact that the Lawn Tennis Association is very keen to promote the health benefits of Cardio Tennis, up to 6 sessions per week may be considered. The impact is minimal, little more than the local road noise. The level of music will be monitored to ensure that it does not increase.</p> <p>It is the Club's policy that any member/visitor taking drinking glasses/bottles outside the Club House must return them to the Club House when they have been finished with.</p> <p>No further mitigation required.</p>
<p><b>Deliveries and collections</b></p>	<p>There are no routine deliveries by lorry, the limited amount of stock for the bar food and alcohol is brought in by car.</p> <p>Court resurfacing, painting and maintenance, requiring lorry access takes place infrequently, perhaps 2 times a year, however this takes place in normal working hours. The club has a bulk Calor gas tank which needs refilling but no more than twice a year.</p> <p>A van delivers and collects the bouncy castle used for tennis camps.</p> <p>There is no more impact on local property than lorries using the public highways outside neighbours property.</p> <p>No mitigation required.</p>

<p><b>Smoking shelters, external seating and eating areas</b></p>	<p>The Club provides an area for smoking on the patio. No music is played in this area, no seating provided and there is no impact on local property. The exceptions are noted in the section regarding outside music.</p> <p>No mitigation required.</p>
<p><b>Customers and play areas</b></p>	<p>SLTC is a members club. A bouncy castle is brought in for junior tennis tournaments up to 20 days a year. The noise from the generator is directed away from local property. This ensures minimal impact on local properties. It is not used after 6pm.</p> <p>No further mitigation require</p> <p>Children are allowed to play on the grass outside the Club House and parents/guardians are requested not to allow their children to play unsupervised.</p> <p>No further mitigation required.</p>
<p><b>Customers and Car Parks</b></p>	<p>There are 2 car parks that can accommodate a total of 16 cars and parking is also permitted on the Club's drive way from Old Blandford Road. On busier days, there is some double parking in both car parks which allows for approximately an additional 10 cars to be accommodated. The driver of any car leaving the Club is required to be as quiet as possible. Because of the nature of the Club the number of cars leaving at unsocial hours, after 10.00pm is minimal. A Notice is displayed in the clubroom requesting members to be quiet when leaving the premises at such times</p> <p>The impact on local property is minimal and no further mitigation is required.</p>
<p><b>Refuse and recycling bins, barrels, bottles and stores</b></p>	<p>The Committee, Club Members and Groundsman ensure that the site is kept clean and tidy. During tournaments, extra bins are made available which are emptied every day. No lorries come onto the site to collect the rubbish.</p> <p>No mitigation required. No impact on local residents.</p>
<p><b>Skittle alleys</b></p>	<p>No skittle alley.</p>
<p><b>Equipment such as chillers, air con, extractors</b></p>	<p>There are no chillers, air extractors, or air-conditioning equipment on site.</p>
<p><b>Complaints</b></p>	<p>Whilst only 2 complaints have been addressed directly to the club in the last 4 years, the club policy is to deal promptly with any complaint received. Any one of the Club's Officers is authorised to deal with the complaint and will record the date, time, name and cause of the complaint. The action taken will also be recorded in the Committee's Minutes.</p> <p>No further action required.</p>

